

SNAPMobile Quick Reference Guide

Mobile Phone Requirements

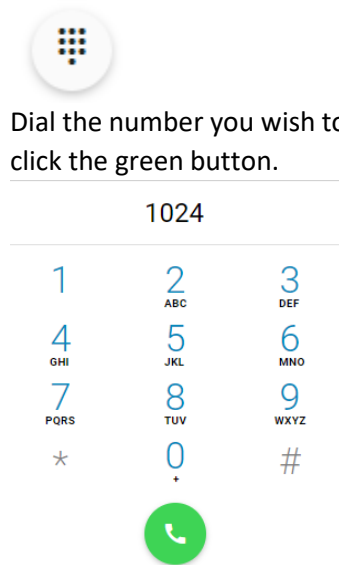
1. Android or iPhone
2. SNAPMobile App
3. Log in credentials
4. Wireless or cellular internet access
(Cellular required data plan)

Accessing SnapMobile

1. Install App from App store
2. Enter Host ID: mypbx
3. Enter personal username
(*Example: 1010@275625*)
4. Enter personal password

Making a Call

1. Click on the keypad
2. Dial the number you wish to call, then click the green button.



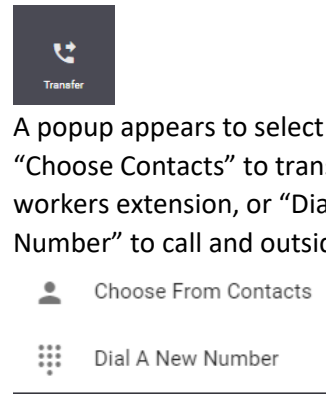
3. When call is complete, click the red "end" button.

Answering a Call

1. When there is an incoming call the caller ID along with answer and reject buttons will be displayed.

Transferring a Call

1. Click on the "Call Transfer Button"
2. A popup appears to select a contact. "Choose Contacts" to transfer to co-workers extension, or "Dial A New Number" to call and outside line.



Solving a Problem

1. Call rules may need edited to allow calls to be received on the mobile app.
2. Call quality will vary based on wifi or cellular network quality.
3. Enabling WiFi is generally recommended.
4. The SNAPMobile App when launched will prompt the user to enable WiFi if it is disabled.